



How to Select an Artificial Intelligence-Based Medical Records Indexing Vendor

Moving to a technology-based medical records indexing (MRI) vendor can reduce costs and speed results. **Artificial intelligence (AI) can dramatically increase speed (indexing in hours rather than days) and remove the need to devote staff to indexing.**

However, AI technology is complex, so potential buyers need to be aware of best practices. They also need to ensure their MRI technology provider meets legal and medical industry requirements.

VENDOR
SELECTION GUIDE

How to Select an Artificial Intelligence-Based Medical Records Indexing Vendor

Below are some questions to ask.



AI Expertise

How much AI experience do the engineers creating, updating and training the AI model have? How long has the vendor been working with AI? Do they have clients willing to speak about the AI product?



AI Model

Was the AI model created from proprietary elements that need additional staff and expertise to maintain? Does it use third-party tools (and therefore need to provide privacy and other assurances for how records are used)? Does it use community-vetted and regularly updated open-source technology?



Data Training

Did the vendor use reliable data (ideally high-quality, vetted medical record indexes) as the source for training the AI model (more accurate inputs generate more accurate results)? Does the vendor have a right to use the data (avoid scraped data that may lead to infringement issues)? What volume of data was used for training (more data correlates to more accurate results)?



AI Accuracy

Now that the AI model is in production, how is the vendor checking for and correcting data drift? Accuracy? Bias? The ultimate test is to ask if the vendor has enough confidence to already be using the AI model in-house.



Product Development and Updates

Is there a commitment to continually updating the product? Does the vendor collect and respond to user feedback?



With careful evaluation of vendors and their offerings, firms can mitigate risks of moving to AI-based MRI while maximizing return on investment.



Compliance, Governance & Security

Does the vendor have dedicated staff in-house, working directly with the AI team to ensure compliance with the latest legal practices and regulations (including HIPAA)? What security protocols does the vendor have in place to ensure data is private and safe?



Medical Records Indexing (MRI) Experience

Has the firm ever indexed medical records in the past, either manually or with technology (this helps ensure client requirements are taken into account)? What volume of medical records has the vendor indexed in the past? Have the indexed medical records ever been used in legal cases (which would help ensure the result is of the highest quality)?



Deployment & Support

What technical and human resources are required for using the vendor's product? How are customer support queries handled?



Pricing

Is the pricing model clear? Does it allow flexibility based on variable usage or does it lock you in to a set time or cost?

About Gemini Legal

For more than 20 years, Gemini Legal has been focused on providing industry-leading services and technology to the legal sector. The firm still provides clients with the records processing and duplication services that were its first offerings. Since then it has added robust subpoena and records retrieval services, medical records indexing, supplemental job displacement benefit (SJDB) voucher services, subsequent injuries benefit trusts fund (SIBTF), e-filing, e-recording, and independent medical review (IMR) capabilities. Now, with more than 300 employees, the company has expanded self-service offerings such as artificial intelligence(AI)-powered medical records indexing (MRI).

Learn more at [Gemini.Legal](https://www.geminilegal.com).





ALL THE BOXES

Take your review and discovery into the new era with medical chronologies you can trust

Our proprietary neural networks are meticulously trained to achieve more than 98 percent accuracy, ensuring the precise extraction of all essential medical record details and appointments. Significantly accelerate your workflow with comprehensive medical record indexes delivered in under an hour. Our clients experience an average savings of over 50 percent on indexing costs. Maximize your budget while enhancing operational efficiency.

Gemini Legal Chart*Insight*™

Experience the advantage of receiving indexes in minutes at less than half the cost

Date	Pages	Service Provider	Extract
03-17-2023	112 - 124 127 - 133	Janie Smith, MD Kaiser Permanente	Emergency Dept Summary
03-17-2023	91-95	Kaiser Permanente	Radiology/Diagnostics
03-17-2023	73-77	Kaiser Permanente	Laboratory Rpt
04-03-2023	53-68 70-71	John Miller, MD Kaiser Permanente	Telemedicine Consultation

FAMILIAR
FORMAT

DETAILED
EXTRACTS

SECURE
BY DESIGN



@geminilegal